

How to Upload Attachments via the 24/7 Student Support Center

Step 1: Create a Case/ Submit Document (s)

Need money for school? Need help completing the FAFSA? No worries! The Reynolds Financial Aid Office will be hosting several FAFSA Workshops! Click [here](#) for more information.

LIVE CHAT



Track My Progress

View the status of your financial aid or student accounts.



Live Chat

Connect to live chat support 24/7!



Create a Case/Submit Document(s)

Create a web case to ask a question or submit document(s)!



Contact Us

 Call 1 855-874-6682

 Chat

Available 24/7/365

[IMPORTANT PARENT NOTICE!](#)

Common Questions

[When will I get my refund and how do I get it?](#)

[When will my financial aid disburse?](#)

[How do I submit documents to the Financial Aid Office?](#)

[How can I view aid adjustments based on my actual...](#)

[How do I set up or cancel a payment plan?](#)

[Why am I on SAP suspension? Can I appeal it?](#)

[How do I Apply for Loans?](#)

Step 2: Select type of Financial Aid Request

The screenshot displays the Reynolds Community College Financial Aid and Student Accounts SUPPORT portal. A modal window titled "New Case" is open, prompting the user to provide information for assistance. The form includes a "Request" dropdown menu, a "Case Summary" text area, and a "Case Details" text area. A yellow arrow points to the "Request" dropdown menu, which currently shows "--Please Select--". Below the form, there is an "Upload Files (max 5)" section with a note that "All files size cannot exceed 20MB." and a "Choose Files" button. The background of the portal shows a "Track My Progress" section and a "Non Questions" section.

Reynolds COMMUNITY COLLEGE Financial Aid and Student Accounts SUPPORT

Need money for school? Don't worry! There are several ways to get financial aid. [Learn More](#)

Track My Progress
View the status of your financial aid or student accounts.

Non Questions
How do I get my refund and how do I get it?
How do I get my financial aid disburse?
How do I submit documents to the Financial Aid Office?
How do I get new aid adjustments based on my actual income?
How do I set up or cancel a payment plan?
How do I appeal a SAP suspension? Can I appeal it?
How do I apply for Loans?

New Case

Need help? Simply fill out the information below so that we can best assist you.

Request*
--Please Select--

Case Summary*
[Text Area]

Case Details*
[Text Area]

Upload Files (max 5)
All files size cannot exceed 20MB.
Choose Files No file chosen

Cancel Submit Case

Step 3: Select “submit documents” for request type

Reynolds COMMUNITY COLLEGE Financial Aid and SUPPORT

Need help? Simply fill out the information below so that we can best assist you.

Request*
Financial Aid

Request Type*
Submit Documents

Financial Aid Award Year*
--Please Select--

Financial+Aid+Award+Year is required.

Case Summary*

Case Details*

Upload Files (max 5)
All files size cannot exceed 20MB.
Choose Files No file chosen

Need money for school? Don't worry! The Reynolds Community College has several FAFSA options for you.

LIVE CHAT

Track My Progress
View the status of your financial aid or student accounts.

Create Case Sign Out

Contact Us
855-874-6682
47/365
PARENT NOTICE!
Common Questions
How do I get my refund and how do I get it?
How do I get my financial aid disburse?
How do I submit documents to the Financial Aid?
How do I view aid adjustments based on my actual...
How do I set up or cancel a payment plan?
How do I appeal a SAP suspension? Can I appeal it?
How do I apply for Loans?

Step 4: Select Aid Year, Choose Files, then select document to be uploaded

The screenshot displays the Reynolds Community College Financial Aid and Support portal. The page header includes the college logo and navigation links like "Create Case" and "Sign Out". A sidebar on the left features a "LIVE CHAT" button and a "Track My Progress" section with a clock icon. The main content area contains a form for submitting documents, with fields for "Request" (set to "Financial Aid"), "Request Type" (set to "Submit Documents"), and "Financial Aid Award Year" (set to "2019 - 2020"). Below these are fields for "Case Summary" and "Case Details". A "Choose Files" button is highlighted with a yellow box, and a tooltip indicates "No file chosen". An "Upload Files (max 5)" section below the form states "All files size cannot exceed 20MB." An "Open" file selection dialog box is overlaid on the right, showing the "This PC" view with folders like "Downloads", "Pictures", "Class (Kevasia)", "Desktop", and "JSR Tuition Assis". The dialog also shows a "File name" field and "All Files" as the file type filter, with "Open" and "Cancel" buttons at the bottom.

Reynolds COMMUNITY COLLEGE Financial Aid and SUPPORT

Need help? Simply fill out the information below so that we can best assist you.

Request*
Financial Aid

Request Type*
Submit Documents

Financial Aid Award Year*
2019 - 2020

Case Summary*

Case Details*

Upload Files (max 5)
All files size cannot exceed 20MB.
Choose Files No file chosen

Open
This PC
Search This PC
Organize
Downloads
Pictures
Class (Kevasia)
Desktop
JSR Tuition Assis
Documents
Downloads
File name:
All Files
Open Cancel

Step 5: Submit Case



Need money for school? Don't worry! The Reynolds Community College Financial Aid and SUPPORT team can help you with several FAFSA Worksheet questions.

LIVE CHAT



Track My Progress
View the status of your financial aid or student accounts.

you.

Request*

Financial Aid

Request Type*

Submit Documents

Financial Aid Award Year*

2019 - 2020

Case Summary*

Case+Summary is required.

Case Details*

Case+Details is required.

Upload Files (max 5)



All files size cannot exceed 20MB.

Choose Files No file chosen

Cancel

Submit Case

Enter Create Case Sign

Contact Us

855-874-6682

4/7/365

WANT PARENT NOTICE!

Non Questions

get my refund and how do I get it?

by financial aid disburse?

submit documents to the Financial Aid

new aid adjustments based on my ac

st up or cancel a payment plan?

n SAP suspension? Can I appeal it?

ply for Loans?